

Your time of worrying about Information Technology (IT) and Network Resources has come to an end.

Is it critical for your business to rely on key IT and Network infrastructure resources in a day-to-day basis? Are your growth plans demanding additional infrastructure and IT Knowledge? Then consider **ContinUITSM** to address these and other typical issues you may face.

ContinUITSM is a comprehensive solution that:

- ☑ Provides a set of services that are continuous and unlimited*
- ☑ Frees you and your staff from the burden of IT management and allows you to focus on your core business and clients.
- ☑ Allows you to have a predictable and manageable IT budget.
- ☑ Shifts your responsibility and worries of IT management to us.

Find out today if **ContinUITSM** is right for you.

Contact us for a free consultation and IT infrastructure assessment.

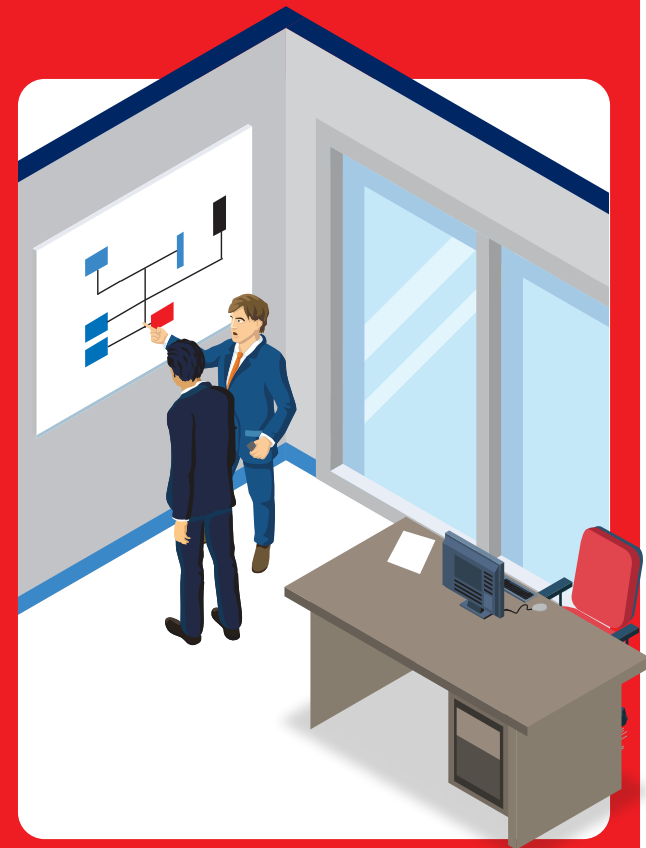
"With ContinUITSM for your business, IT will be as easy as turning on the lights!"



Call us today at 240-668-5338 or visit us on the web at www.altronicscom.com/continuit.



Pro-active IT Management... from your Vantage Point



Voice/Fax: +1 (240) 668-5338 / Toll Free: +1 (888) 890-7770 / www.altronicscom.com/continuit

www.altronicscom.com/continuit

Our value to your business

With **Worry-free IT** your organization improves its productivity by enjoying the high availability of its Information Technology (IT) and Network resources. It lets your staff focus on your organization's core business, while we ensure the reliability and availability of these mission critical infrastructure resources.

We will continuously manage your IT and Network resources to provide a reliable service that ensures security, access, and management of these resources so you don't have to.

Worry-free IT provides the unlimited services* that will pro-actively manage and mitigate the typical risks that are part of your organization's IT. This support is offered to clients at a predetermined and predictable monthly fee.



Business Services

- Unlimited Service at a Fixed Rate*
- IT Asset Management and Inventory
- Monthly Executive Report
- Quarterly IT Status Review and Planning Meeting
- Immediate Report of Problems
- IT Resources Upgrade Planning and Budgeting
- Full Lifecycle Management of Support Request
- Vendor Management

Servers

- Services Monitoring
- Application Monitoring
- E-mail Mailbox Management
- Access Control Management
- Software Update and Patch Management
- Domain Management
- System Preventive Maintenance
- Software Upgrades
- Antivirus Management
- Hardware/Software Troubleshooting and Repair
- Resources Monitoring
- File System Management
 - IT Policy Enforcement
 - Replication Monitoring
 - Resources Management
 - Backup Management
 - Print Server Management
 - Routine Scheduled Server Maintenance
 - Hardware Preventive Maintenance

Desktops and Laptops

- Software Upgrades
- Software Update and Patch Management
- Antivirus Management
- Spyware Management
- Application Monitoring
- Resources Monitoring
- System Preventive Maintenance
- Monitor Unusual User Activity
- IT Policy Enforcement
- Hardware/Software Troubleshooting and Repair

Network Infrastructure

- Capacity Planning
- Network Performance Monitoring
- Internet Connectivity Monitoring
- Network Devices Monitoring
- Security Monitoring
- Infrastructure Audits
- IT Policy Enforcement
- Access Control Management

Altronics
c o m m u n i c a t i o n s

13017 Wisteria Dr. Suite 298
Germantown, MD 20874

voice/fax: 240.668.5338
toll free: 888.890.7770

www.altronicscom.com/continuit